November 2, 2020 | London

2020 VIRTUAL OPPORTUNITIES
VIRTUAL PROGRAM TIMELINE

EVENT PREVIEW
OCTOBER 26
OPEN TO ALL

Join our Advisory Board in a Green Room setting to ask them your key questions and explore our virtual event platform while you video chat with colleagues!

Key Features
- Live panel with audience Q&A
- Opportunity to Live Video Chat with a select number of Dispute Resolution Forum participants

NOVEMBER 2

IN-PERSON & VIRTUAL CONFERENCE

Enjoy all Dispute Resolution Forum sessions either live in-person or virtually! All sessions will be recorded and available on-demand through the end of November:
- Access to an On-Demand video library of conference sessions
- Exclusive LIVE sessions on the live event date
- Chats with audience participation

VIRTUAL AGENDA

8:00 Virtual Environment Opens (access to live networking)
10:10 Keynote - Lord Charles Falconer (live stream & Q&A)
12:15 Commercial Litigation or Banking Breakouts (live access)
15:15 Commercial Litigation or Banking Breakouts (live access)
16:00 Summary Videos available in virtual environment
17:00 Quiz (live access)
VIRTUAL SPONSOR BOOTH

UPCOMING MEETINGS

Commercial Litigation
Join one of our group chats with fellow executives to work through their challenges and share solution and best practices.

https://meet.ace/vmeet/urcompany

Virtual/Anywhere
Oct 28 | 11:00 AM - 12:00 PM
Nov 2  | 11:00 AM - 12:00 PM

Reference Materials

- Solutions
- Product Specifications
- Schedule a Demo
- Watch Our Session
<table>
<thead>
<tr>
<th>Industry Experts</th>
<th>Sessions &amp; Events</th>
<th>Support &amp; FAQ’s</th>
<th>My Agenda</th>
<th>Attendee Directory</th>
<th>Settings/Logout</th>
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<tbody>
<tr>
<td>CCMS</td>
<td>July 13</td>
<td>2:00PM – 3:00PM</td>
<td>LIVE Visit Now</td>
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<td>YourHouseCounsel</td>
<td>July 14</td>
<td>3:00PM – 4:00PM</td>
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<td>IAA</td>
<td>July 15</td>
<td>1:00PM – 2:00PM</td>
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<td>ACD</td>
<td>July 13</td>
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<td>Time</td>
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<td>11:00 AM – 11:15 AM</td>
<td><strong>COFFEE AND NETWORKING</strong>&lt;br&gt;Grab a cup of coffee, turn on your video cam and start networking. A great time to meet subject matter experts listed in our exhibitor listing. Browse Attendees.</td>
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<td>11:15 AM – 11:30 AM</td>
<td><strong>OPENING REMARKS</strong>&lt;br&gt;Check in with Legal Week Editor Paul Hodkinson regarding the day’s content.</td>
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<td>11:15 AM – 11:30 AM</td>
<td><strong>KEYNOTE</strong>&lt;br&gt;State of the Industry&lt;br&gt;To adapt to today’s rapidly evolving, consumer-centric culture, bankers are continually upgrading their operating systems, business models, and value propositions. So how are they doing?</td>
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<td>11:15 AM – 11:30 AM</td>
<td><strong>MEGA-SESSION</strong>&lt;br&gt;Dispute Resolution&lt;br&gt;Customer Communications&lt;br&gt;Omni-Channel Experiences&lt;br&gt;Data Use Cases&lt;br&gt;The Balance: Human vs Tech</td>
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**MEGA-SESSION**<br>**Customer Communications**<br>Join<br><br>**Omni-Channel Experiences**<br>Join<br><br>**Data Use Cases**<br>Join<br><br>**The Balance: Human vs Tech**<br>Join
VIRTUAL FORUM & EXPO

KEYNOTE ADDRESS

Closing the “Skills Gap:” Innovative Talent Management Solutions

David DeLong President, David DeLong & Associates

VISIT THE VPAY EXHIBIT AFTER THIS SESSION FOR A SPECIAL Q&A WITH DAVID DELONG...

MAIN STAGE: GENERAL SESSIONS